

# ROI

# PULSE

Serving Southwest Michigan for 32 years.

A Newsletter for ROI Families & Friends

Volume 1 Issue 4

November/December 2010

PUBLISHED BY THE ROI OFFICE OF DEVELOPMENT AND COMMUNITY RELATIONS



*Since 1978  
"Meeting needs  
Reaching dreams."*





## *ROI leadership request . . .*

### **BOARD OF DIRECTORS**

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### **Mission**

To support children and adults with disabilities and their families, so they may enjoy their community, home and pursue health and independence.

Dear ROI Friends,

We are especially mindful during this holiday season of the many blessings we have received and the everyday commitment ROI makes to support several hundred individuals living with disabilities in our community.

On behalf of the ROI Board of Directors, we thank you for being a Friend of ROI. For 32 years, ROI has been a leader in providing residential and support services for people affected by disabilities. Because of your generosity, ROI has been able to meet the growing needs of the hundreds of individuals seeking ROI support services.

We ask you to please give thoughtful consideration to making a contribution to ROI during this time of year. Please use the enclosed envelope to evidence your support for more than 500 of your neighbors who struggle daily with many challenges. Your gift at any level does make a difference in their lives.

Blessings to you and your family during this special season and all year long.

Sincerely,  
Greg St. Arnauld, President  
ROI Board of Directors

### **CEO Perspective**

Dear Friends of ROI,

When I look at all of the amazing things that ROI's staff do to help people with very serious challenges in their lives, I think, "WOW!" Our dedicated staff do amazing work everyday and there are wonderful stories everyday. There are also heartbreaking stories almost everyday as I listen to the challenges that people live with and live through. The people we help are typically just as amazing as our staff; they just don't have the skills or abilities to handle these life challenges without a lot of help.

Someone served by ROI might have a profound mental retardation and epilepsy, or might have severe autism, or they might have an obsessive compulsive disorder, or they might have been abused as a child and removed from one-or even many-homes, or they might have cancer in addition to one or more of the things I just mentioned.

Our staff face these challenges every day with big hearts and thoughtful minds. They help people with serious challenges to have amazing and wonderful lives. We try to tell those stories in each ROI newsletter. I hope you can take the time to read each and every one. You will be inspired, just as I am.

Sincerely,  
Scott Schrum  
CEO

# Fiscal Year 2009-2010 Annual Report

## FINANCIALS\*

### Revenue

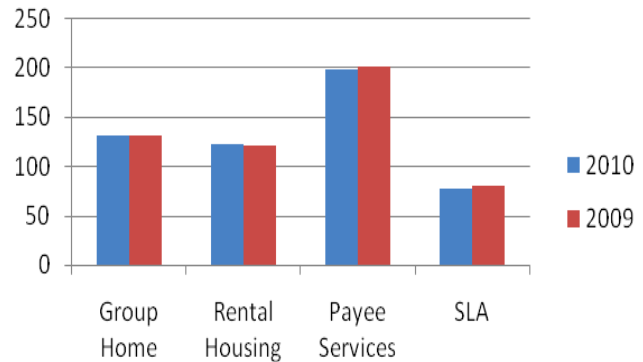
Kalamazoo Community Mental Health...	11,263,644
Home Help Revenue.....	399,045
Residential Fees.....	1,245,308
HUD Subsidy.....	49,334
Food Stamps.....	269,941
United Way.....	36,032
Rent/Property Income.....	621,743
Grant/Donation Revenue.....	89,056
Other.....	156,934
<b>Total Revenue.....</b>	<b>14,131,037</b>

### Expenditures

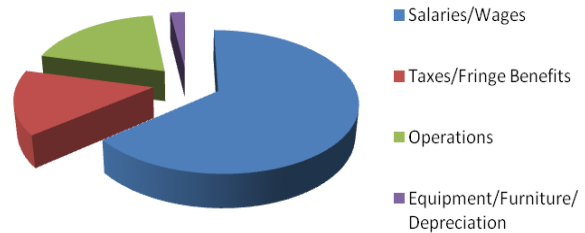
Salaries/Wages.....	8,911,492
Taxes/Fringe Benefits.....	2,061,036
Operations.....	2,634,616
Equipment/Furniture/Depreciation.....	286,522
<b>Total Expenditures.....</b>	<b>13,893,666</b>

*\*Financials reflect our unaudited estimate amounts based on August 31, 2010 data.*

### Persons Served 2009-2010



### Expenditures



### 533 Individuals Supported: FY 2009-2010

**After School Program: 4 • Group Homes: 131**  
**Children's Services: 15 • Rental Housing: 122**  
**Payee Services: 198 • Respite: 15**  
**Supported Living: 77**

### ROI Independence Fund

#### Income

Holiday letter.....	9,810
Golf outing.....	19,218
Pop/candy revenue.....	1,162
Memorials.....	665
Miscellaneous donations.....	16,138
Other income.....	506
<b>Total.....</b>	<b>47,499</b>

#### Allocation

Trips*.....	39,696
Resident holiday gifts & party.....	9,007
Birthday gifts.....	4,220
Community activities.....	3,343
Clothing.....	1,221
Miscellaneous.....	1,942
<b>Total.....</b>	<b>59,429</b>

\* every other year budgeted expense

992,800.....	medications passed by ROI staff
113,409.....	special diet meals prepared
83,100.....	days of support provided
74,891.....	teaching therapy sessions
18,966.....	community integration activities
3,812.....	medical appointments by ROI staff
500.....	pieces of mobility/adaptive equipment used daily
133.....	individuals served with multiple disabilities
104.....	individuals supported who previously were institutionalized
36.....	individuals served with autism
32.....	individuals served who are non-ambulatory
31.....	individuals served who previously were in nursing homes
20.....	group homes, providing 24 hour care
18.....	individuals served who are legally blind

**Thank you generous ROI donors & partners.  
Together we have achieved so much for others.**

The following have generously donated to ROI's Capital Campaign &/or ROI Independence Fund through pledge, memorial gifts, United Way, planned gifts, in-kind contributions &/or sponsorships. Together we have built a comprehensive support system for several hundred citizens with disabilities.

**Aamco Transmission**

**Action Investment Management**

Addison, Cynthia

Affhalter, Robin

**Allegan County United Way**

**AMBUCS**

**American Metal Fab, Inc**

Anable, Max

Anderson, Michael

Anonymous Donors

Atwell, Joan

Augustins, Elizabeth

**Ayres-Rice Insurance Inc.**

Baatz, Katelyn

Bacon, Ruth

Bainbridge, Karen

Barnes, Chuck

**Battle Creek United Way**

Baxter, Sydney

Beer, Lawrence

Bell, Carrie

**Big Apple Bagels**

**Biggs/Gilmore Communications**

Blood, Michelle

**Blue Cross Blue Shield of MI**

**Borgess Health and Fitness Center**

Borneman, Diane

Bower, Joe

**Bowers Manufacturing Co.**

Brewer, Donald

**Bronson Athletic Club**

**Bronson Health Foundation**

**Bronson Healthcare Group**

Brouwer, Robert

Brown, Don and Mary

Buchanan, Adrienne

Buck, Richard and Janet

Carlin, Patricia

**Carr Craft, Inc.**

Caswell, Charles and Laurel

Clayborn, Tony and Susan

Clegg, M. Denise

Cole Gavlas, PC

Collins, Ruth

**Cornerstone Office Systems, Inc.**

**Cottage Inn Pizza**

Daleiden, Jack

DeGraw, Daniel

DeHaven, Jeff

Dekoekkoek, Amanda

Diallo, Andrea

Diehl, William

Dietrich, John

Dillworth, John

Dillworth, Stephanie

Dolbee, Gordon

**Donald and Ann Parfet Family**

**Foundation**

Dorman, Cynthia

Drews, Jerry

Dunstan, James

**EHTC**

Ehlers, Arthur and Joyce

**Empathy Open**

Ensfield, Kay

Esquibel, Felix

Essery, Dorothy

Fadel, Alisha

Fenno, Pam

Fidelity Charitable Gift Fund

Fifth Third Bank

Fitzpatrick, John

Fleck, Clinton

Fleckenstein, Mike

**Four Winds Casino Resort**

Fox, Tom

Friend, Rachel

Friender, Flo

Fuqua, Wayne and Nina Nelson

Futymoski, Edward and Jean

Gabriel, Pat

Gancia, Candice and John Howe

Gardner, Deveta

Gillespie, Gar

Goodman, Kenneth

**Gordon Food Service**

**Greater Kalamazoo Combined**

**Federal Campaign**

Green, Cynthia

Greenleaf, Edward and Clara

Grinder, David and Sue

**Gull Lake Area Rotary Club**

**H. P. & Genevieve Connable Fund**

Hageman, Edwin

Hall, Eric

Hamilton, Ross and Shelley

Hamlin, Caralyn

Harris, Barbara

Hassenger, Lois

Hayes, Frances

**Heart of West MI United Way**

Heasley, Robert

Heckler, Jay

Hernandez, Danielle

Hess, Jeanne

Heynig, Samantha

Hill, Stephanie  
 Hoard, Ron and Fran  
**Hometown Pharmacy LTC**  
 Horrocks, James  
 Horton, Robert and Lynn  
 Hoxey, Ben  
 Huntley, Nicole  
 Ihling, Edward and Ann  
 Ihling, Tom and Sherri  
**InPro Insurance Group**  
**International Trucking School**  
 Isenberg-Wedel, Jules  
 Jacobs, Karen  
 James, Michael  
 Johnson, James A.  
 Johnson, Eric  
 Johnson, Robert  
 Jones, Allen  
**Kalamazoo Community Foundation**  
 King, Doug  
**Kingscott**  
 Kizzie, Kimberly  
 Knapp, Laurie  
 Knapper, Jud  
 Knapper, Tim & Joni  
**Knights of Columbus**  
 Kocian, Cynthia  
 Lane, Bruce and Breda  
 Leatherman, Ekudayo  
 LeBlanc, Linda  
**Lewis Reed & Allen, P.C.**  
 Lickfeldt, David and Paula  
 Cronheim  
 Linden, Jean  
 Lipsey, Alexander and Anne  
 Loepp, Jason  
 Lopez, Bob and Becky  
 Lu, Yun  
 Magerlein, James and Joyce  
 Malnight, Margaret  
 Margo, Eleanor June  
 McGee, Richard  
 McIntyre, James

McPhee, Joyce  
**Meijer Inc.**  
 Melnik, Lisa  
 Mench, Charles  
 Mesara, Amy  
 Mesara, Carolyn  
 Miller, Kip  
 Mills, Joseph  
 Mulay, Kathy  
**Muller & Associates**  
 Munden, James  
 Nash, Gail  
 Norman, Merton and Phyllis  
 Nugteren, Janel  
 O'Bryant, Becky  
 Osborn, Alyce  
 Ossewaarde, Edward  
 Partridge, Doug and Carol  
 Peirce, Leonard  
 Peterson, Karol  
 Petro, John  
**Pfizer Foundation**  
**PNC Bank**  
**Poldermans Lawn Care**  
**Preston/ Barbara Parish Foundation**  
**Quad**  
 Rasmussen, Robert and Edith  
 Reed, Bev  
 Rerucha, Gerry  
 Ridderman, Mary and Steve  
 Rifenberg, Rita  
 Rittersdorf, Betty  
 Rocha, Lynette  
 Roethler, Sandra  
 Rogers, Launa and Larry  
**ROI Board of Directors**  
 Rolfe, Larry  
 Roth, Stephan and Christy  
 Rozek, Mark  
 Rueber, Tom and Michelle Polver  
 Ryan, Ron  
 Salters, Norman and Iris  
 Sanders, Elijah

Schiff, Ann and Robert  
 Schnellker, Dave  
 Schrum, Scott  
**Schupan and Sons Incorporated**  
 Sexton, Jim  
 Shields, Sara  
 Simmons, Norma  
 Simms, Tameka  
 Smith, Annetta  
 Smith, Lucy  
 Smith, Delores  
 St. Arnauld, Greg  
 Stafinski, Edward  
 Stewart, James  
 Stover, Gregg  
 Straits, Robert  
 Strand, Wendy  
 Strebs, Jennifer and Adrian  
 Stroup, Janet  
 Stryker-Clark, Jeffrey  
 Swiat, Leo and DeVon  
 Tarkir, Mary  
**The Moors Golf Club**  
 Thompson, Doug and Penny  
 Tipken, Tony  
**Torre Financial Group**  
**United Way of SE Michigan**  
**University Roadhouse**  
 Vaughan, Gregory  
 Venema, William  
 Vlieg, Charles  
 Vreeland, Michael  
 Wagenaar, Anne  
 Ware, James  
 Webster, Lenora  
 Wenke, Lorence  
 Wessell, Mandy  
**Western Michigan University**  
 Wheeler, Patricia  
 Word, Kimberly  
**Yeo & Yeo, P.C. CPA'S**  
 Zerbel, Joseph



residential opportunities inc.

1100 South Rose Street  
Kalamazoo MI 49008  
p: 269/343.3731  
f: 269/343.2940

[www.ResidentialOpportunities.org](http://www.ResidentialOpportunities.org)

## ***YOU***

### ***Make It Happen***

Through donations of time, in-kind contributions, and financial resources, we support hundreds of individuals every day.

~

To donate please contact the Office of Development and Community Relations

269/343.3731 x234

**Ross Hamilton**, Director  
Development and  
Community Relations  
269/343.3731 x234

**Stephanie Dillworth**, Associate  
Development and  
Community Relations  
269/343.3731 x268

### **Upcoming Events:**

(Unless noted, events take place in the ROI Board Room)

**Nov. 19:** 7:30am-10:30am Community Mental Health Legislative Breakfast

**Dec. 10:** 7:00pm ROI Christmas/Holiday Party: Kalamazoo County Fairgrounds  
Hazel Gray Building

**Dec. 17:** 8:30am-10:30am Community Mental Health Legislative Breakfast

ROI Board meets: 4:30 2nd Wednesday of each month

ROI Advisory Committees meet: 12:00 4th Tue. monthly

**An active member in Southwest Michigan since 1978, Residential Opportunities, Incorporated has earned a stellar reputation for providing excellence and the highest level of professional care in group homes, supported living, respite care, payee services, and low income housing.**

### **Welcome ROI on-line readers**

The Pulse is available on-line at [www.residentialopportunities.org](http://www.residentialopportunities.org).

Click on the newsletter icon to enjoy past issues.



A CARF Three Year Accreditation was awarded to ROI for the following services:  
Community Housing, Family Services, Respite Services, Supported Living



A Community Mental Health Service Contract Agency



A Greater Kalamazoo United Way Member Agency